

Wyndham Garden Hotel Austin Thoughtful Policies

About your reservation: The Wyndham Garden Hotel Austin has designated five (5) standard double-bedded guest rooms as “special needs” rooms. Special accommodations have been made in only these five (5) rooms to ease travel for guests traveling with children with special needs in partnership with Thoughtful House (TH). You are making a reservation using the Thoughtful House corporate code, and notes will automatically be added on your reservation requesting that you be placed in one of these rooms. However, because of the limited availability of these rooms and occasional unforeseen circumstances in any hotel room, making a reservation through the corporate code is not a guarantee that you will receive one of these rooms.

Special Amenities in designated rooms: The following is a current list of special care taken in the designated “special needs” rooms. We understand that autism is a broad spectrum and each child is different. Therefore, we cannot be responsible for your child’s individual reaction to chemicals or products used in our rooms. If you have additional requests please let us know, and we will do our best to accommodate.

- “Autism-aware” staff training program through Thoughtful House.
- Door Alarm sounds when door is opened (This product has a “no-chime” setting as well)
- Corner Guard Cushions on tables,
- Childproof drawer latches on at least the bottom two drawers,
- Shortened strings on blinds,
- Outlet covers on all electrical outlets,
- Childproof door knob covers on both sides of bathroom doors,
- Small Refrigerator in rooms (this item can be provided in ANY guest room, even if you are not placed in a designated room and any charge for a refrigerator will be waived for Thoughtful House guests)
- All desktop and countertop items are cleared and placed at a higher location.
- Additional “u-bolt” style lock on door at higher location than original u-bolt.
- Television and phone in room secured to the tabletop to prevent tipping. These items are secured using their cords, which means that unplugging the cables of either the phone or television could cause them to no longer be secured.
- Bathrooms, counter and tabletops cleaned with TH approved products and carpets cleaned by TH approved service. Sheets and bedding are still washed in our regular detergent and our pest control is still chemical.
- Thoughtful House provided bin of approved toys and books as well as welcome basket.
- Rooms free of balconies and far from elevators.

***This list is kept as current as possible, but is subject to change without notice.*

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Thoughtful Policies**

**ReVive! Restaurant
Thoughtful Menu (Gluten, Casein, and Soy Protein Free)**

About this menu: This menu and the information on it are provided by the Wyndham Garden Hotel Revive Restaurant, in cooperation with the Thoughtful House as a service to our customers. Wyndham Garden Hotel Austin and Thoughtful House assume no responsibility for its use and any resulting liability or consequential damages are denied. This menu has been reviewed by Kirsten Bell, a Registered Dietitian with Thoughtful House. Our management teams and service staff are not trained on the intricacies of Celiac Disease or gluten / casein / soy intolerance and cannot be expected to provide recommendations or other advice on this issue. All questions and requests for recommendations should be directed to Thoughtful House (if you are currently a patient) or another clinical dietary organization. Patrons are encouraged to consider the information provided, to their own satisfaction, in light of their individual needs and requirements. In no way should this information be considered medical advice.

How we are protecting you: All of our products, including products containing allergens, are prepared in the same kitchen area. We are using a separate grill, griddle and oven pans, however, flour can become airborne and our AC does not filter to trap flour particles. We promise to do our very best to protect you, but we cannot guarantee that any product prepared in our kitchen is 100% free of gluten, casein, and soy contaminants.

When you place your order, please indicate that you are ordering from our Thoughtful Menu. Because these items are specialty orders, please allow extra time for our kitchen to prepare them. If a substantial delay is expected at the time of your order, your server will inform you.

I have read and understood the information provided in this document and agree to contact the hotel if I have any questions.

I understand that none of the information provided here is medical advice.

I understand that management teams and service staff at the Wyndham Garden hotel are not trained on the intricacies of Autism or gluten / casein / soy intolerance and cannot be expected to provide recommendations or other advice on this issue.

Signature: _____ Date: _____

Printed Name: _____